

Portfolio Brochure

Wacom for Business

Our Product Portfolio



wacom® for Business

Hardware & Software

Delivering new Value



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Wacom for Business

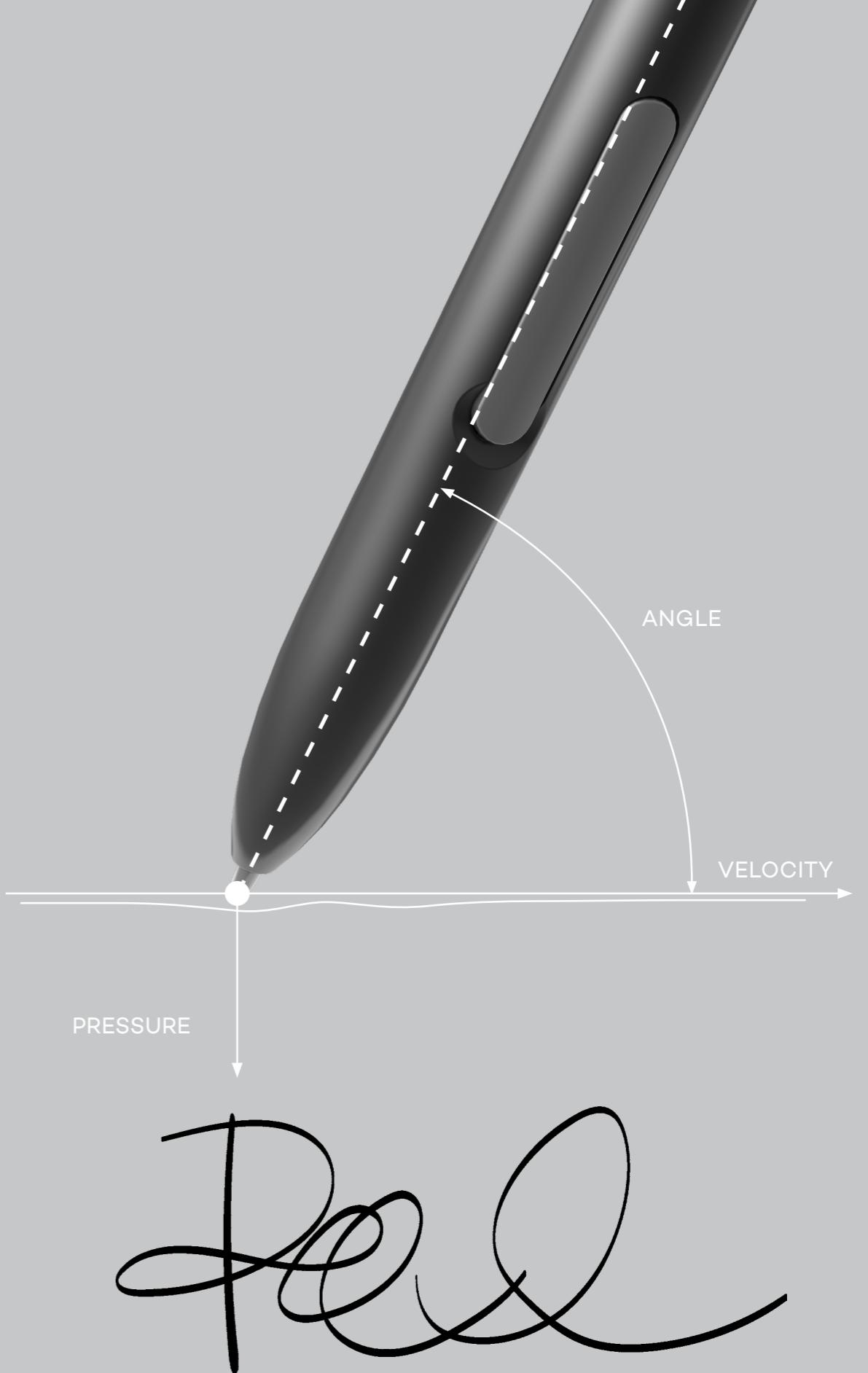
Human digital input

Wacom's award-winning pen-enabled devices have been helping organizations digitize in-person document workflows for well over three decades.

Our low maintenance and robust product design, combined with biometrically accurate and beautifully rendered digital ink, provide the most familiar, realistic and comfortable handwritten electronic input experience available.

This is vital at important decision-making moments, when people need reassurance to take the right course of action, or documentation has to be signed at a face-to-face meeting to be legally binding. Because when a decision really matters, technology shouldn't get in the way.

This is how Wacom for Business hardware and software ensures organizations can make their customer interactions and processes more human, and more digital.



Diverse Industries

Multiple Use Cases

Organizations around the world are taking advantage of Wacom for Business hardware and software to improve efficiencies, cut costs, reduce waste, tighten security, connect globally and introduce new services.



HEALTHCARE

Healthcare organizations use Wacom solutions to confirm identities, capture signatures and augment patient care. It's about digitizing consent, records and patient care with a human touch.

FINANCIAL SERVICES

Financial Services providers use Wacom for Business products to help secure legally-binding agreements from customers for everything from account opening to credit contracts.

PUBLIC SECTOR

Government and public sector organizations use Wacom for Business products to streamline citizen services and other functions, increasing efficiency and improving the customer experience.

EDUCATION

The way the world learns is being transformed by digital technology. Wacom for Business products help educational organizations of all kinds drive the change.

RETAIL

Retailers and service providers want fast throughput, and customers want a quick and easy shopping experience. Wacom for Business products help deliver both.

TOURISM

Organizations in hospitality and tourism use Wacom for Business products to optimize the customer experience in a range of situations, from hotel check-in, to rental car pick-up.

Hardware

Signature Pads, Pen Displays & Smartpads

After over thirty years, Wacom's hardware still leads the global market in digital pen, signature pad, smart pad and pen display devices.

Making sophisticated digital devices easy and intuitive to use for organizations and their customers is in our DNA. Numerous design awards and market leadership for our digital pens, signature pads, pen displays and smart pads prove that our devices continue to deliver on that legacy.

Today, Wacom for Business pen-enabled devices are helping organizations of all kinds replace paper document workflows with more efficient paper-digital hybrid or fully digital alternatives.



Signature Pads

Reliable clarity

Wacom Signature Pads deliver outstanding reliability and signature clarity in attractive form factors that complement any counter, kiosk or desk.

PRACTICAL PERFORMANCE

Device reliability and handwriting clarity are essential whenever electronic signatures are required. Wacom Signature Pads deliver both because the pen sensor technology is embedded under the display, not on the signing surface. That means Wacom signature pads don't suffer from screen wear or scratches, and ensure a comfortable user experience with ergonomic design.

BIOMETRIC ACCURACY

Wacom electronic pens are also maintenance free. No batteries are needed to power the pen and no wires are required to transmit signals, eliminating two common points of failure. Finally, Wacom signature pads capture a wealth of biometric data that enables accurate electronic signature verification - an important part of a multi-factor authentication policy whenever important documents need to be signed and validated.



STU-540

Signature Pad

Wacom's most advanced and robust color LCD signature pad with state-of-the-art encryption.

As our most advanced and robust premium signature pads, the Wacom STU-540 feature a 5" high-resolution color screen with hardened cover glass for superb durability.

They also feature a broad range of connectivity options including multiple choices for virtualized desktop environments, as well as sophisticated encryption and user convenience.

As a result, these signature pads have the flexibility to meet the growing demands of any organization implementing handwritten electronic signatures.

KEY FEATURES & BENEFITS

- **Secure Transactions**

Transaction security with state-of-the-art AES/RSA encryption

- **Native Support**

Native support for Citrix v7.6.3 and newer in standard USB mode.

- **Virtual-ready**

Virtual COM Port (VCP) mode for Citrix v6.5 and other virtualized desktop environments



STU-430

Signature Pad

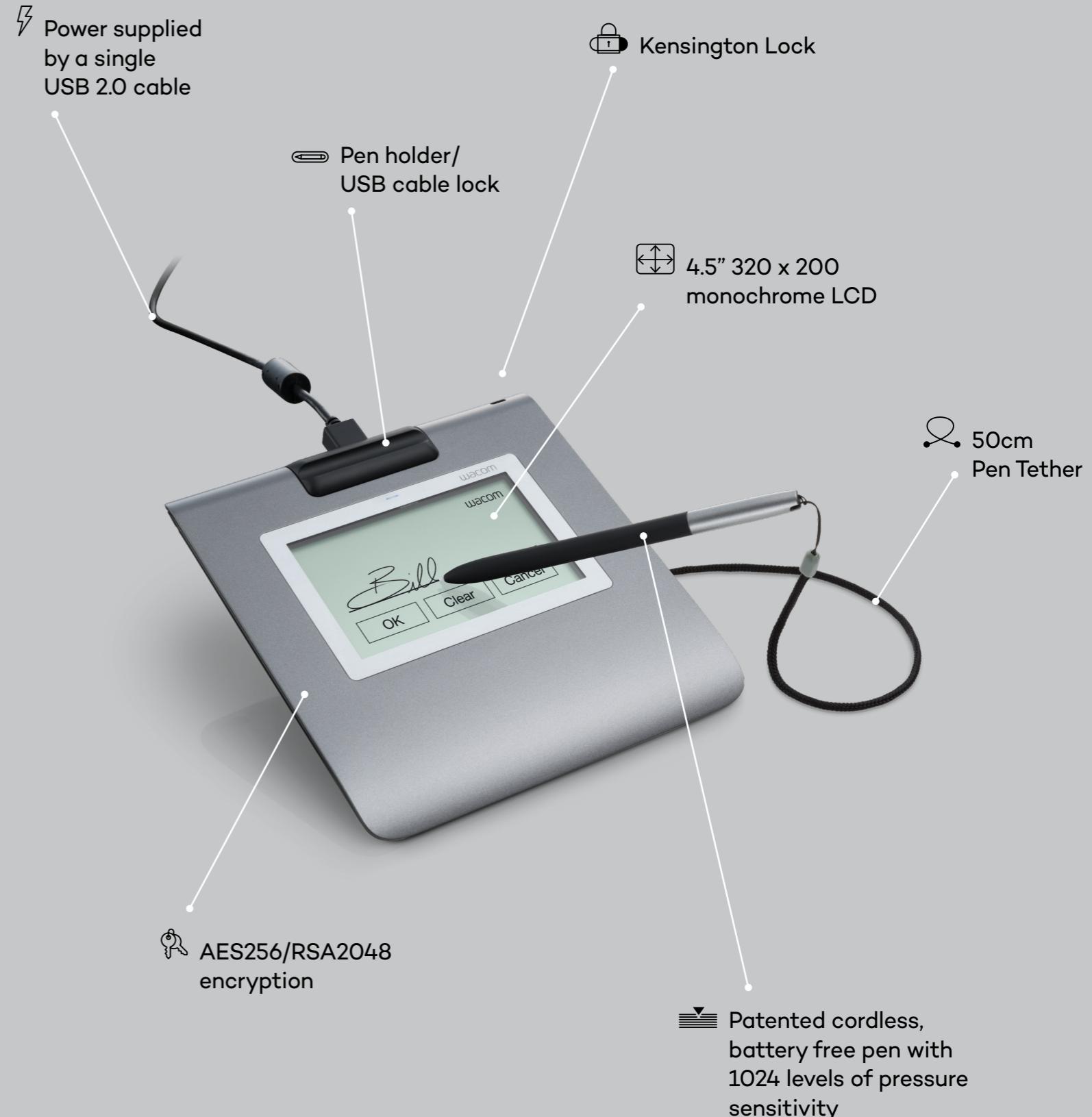
A full-featured monochrome LCD signature pad for multiple workstation and network environments

Ideal for any signing environment, the Wacom STU-430 signature pad is a versatile, full-featured, monochrome signature pad with a new thin design and a low-profile surface. The 4.5" LCD screen is large enough to capture longer signatures, as well as to accommodate soft buttons in addition to the signature area.

Moreover, the screen is easily readable in varying light conditions. State-of-the-art encryption and a unique hardware ID ensure a secure signing experience.

KEY FEATURES & BENEFITS

- Efficient Accuracy**
Cordless, battery-free pen with 1024 pressure sensitivity levels ensures biometrically accurate signature capture.
- Secure Transactions**
Transaction security with state-of-the-art AES/RSA encryption
- Unique Identity**
Unique hardware ID enables identification of the exact device used for signing



Pen Displays

Beautiful flexibility

Wacom Pen Displays enable users to write, draw, or sign directly on screen with biometrically accurate and beautifully rendered digital ink.

ENHANCED COMMUNICATIONS

Handling electronic forms and communicating complex concepts is as easy with Wacom Pen Displays as it is with pen and paper. For example, sales agents can highlight terms and signature fields before a customer uses the integrated electronic pen to enter their information. Doctors can annotate medical records or draw a quick sketch to illustrate an aspect of a condition or treatment. And presenters can annotate and highlight slides in real time to make lessons, seminars and workshops more interactive.

And all the time, users can quickly and easily navigate around their favorite software applications thanks to the familiar mouse functions of the Wacom electronic pen.



DTU-1031AX

Pen Display

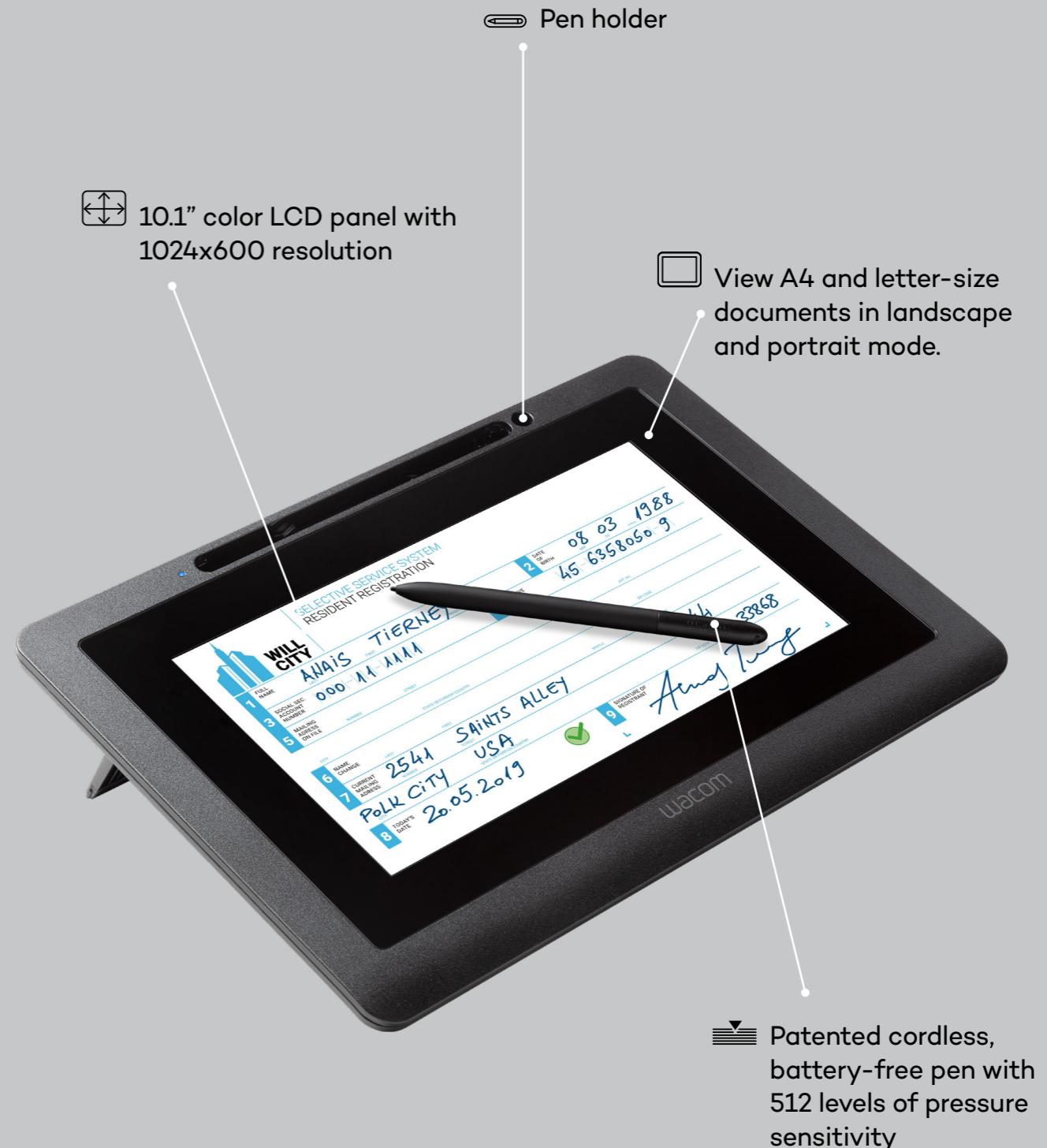
The compact, cost-effective option for enabling efficient e-document workflows.

With its 10.1" LCD, the Wacom DTU-1031AX Pen Display is the economical solution for corporate or institutional customers who require a compact device that allows users to view, complete and sign full size documents electronically.

It's completely flat surface and single USB cable make it easy to integrate into kiosk or POS environments with minimal clutter.

KEY FEATURES & BENEFITS

- **Optimal comfort**
Easy document viewing and signing via the 10.1" color LCD panel
- **Secure Transactions**
Transaction security with state-of-the-art AES/RSA encryption
- **Flexible Installation**
Slim profile enables flat surface or angled stand installation



DTU-1141B

Pen Display

With a 10.1" Full HD resolution LCD and state-of-the-art encryption, the USB-powered Wacom DTU-1141B Pen Display is a best-in-class eDocument solution.

The DTU-1141B's vivid 10.1" LCD screen supports multiple resolutions up to Full HD for an optimal user experience with any business software application. Security is addressed with state-of-the-art encryption and a unique hardware ID that connects each electronic signature to the individual unit used for signing.

As with all Wacom products, the DTU-1141B is extremely durable and can be easily integrated into any existing environment. The pen is cordless and battery-free, making it light, strong and low maintenance. The unit can also be used while flat, supported at a comfortable angle with the integrated stand, or attached to a third-party arm or stand.

KEY FEATURES & BENEFITS

- Enhanced Productivity**
Easy access to commonly used shortcuts is provided by four touch-activated ExpressKey
- Multiple resolutions**
Support for 6 different resolutions from 800x600 to 1920x1080
- Secure Transactions**
Transaction security with state-of-the-art AES/RSA encryption



DTC121

Pen Display

A compact, versatile pen display that sets a new benchmark for affordable eDocument solutions.

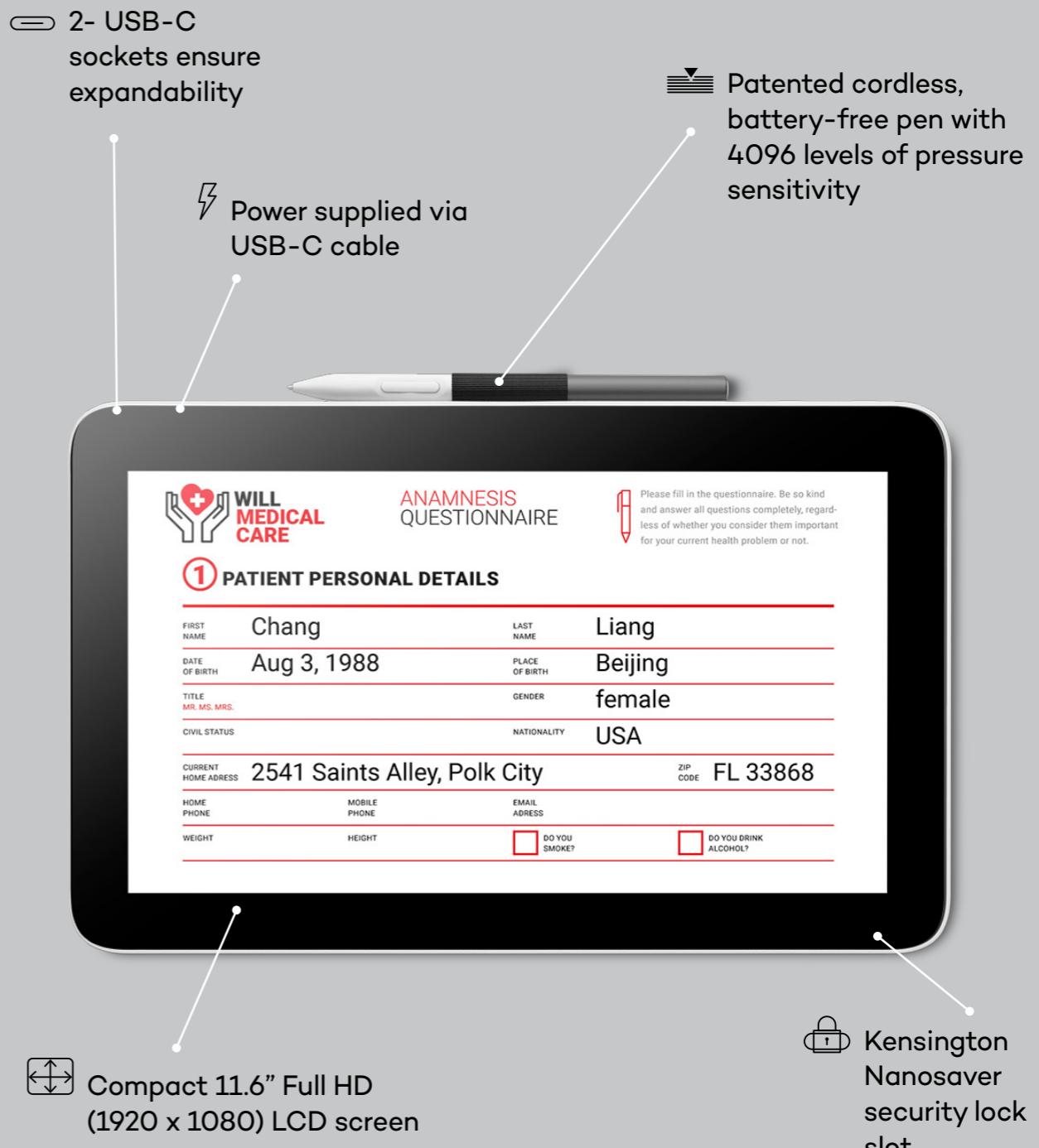
With an 11.6" Full HD LCD screen, driverless performance and USB-C charging, the Wacom Signature Display 12 (DTC121) is the new benchmark for affordable eDocument solutions.

The compact design, thinner profile and expandable USB-C sockets are ideal for space-constrained desktops. Security is ensured with state-of-the-art encryption and a Kensington Nanosaver lock that helps prevent theft. Plus, driver-free*, plug-and-play installation makes set-up a breeze.

The Wacom Pen Driver is required in order to utilize most Wacom Ink SDKs. For full compatibility information, please visit our [developer documentation](#).

KEY FEATURES & BENEFITS

- Enhanced compatibility**
Type-C USB for easy plug-and-play usage with the latest PC models
- Reduce Clutter**
Single cable connection and additional USB-C input built-in. Ideal for saving space when connecting a finger-print scanner, NFC reader or other accessories
- VDI Compatibility**
Certified for use with Citrix and VMWare virtualized environments



DTH134

Pen Display

A compact and affordable pen and touch display that is ideal for document review, annotation and signature capture.

With a 13.3" Full HD LCD screen, touch functionality and USB-C charging, the Wacom Signature Display 13 (DTH134) enables an optimal user experience for digital document signing, form filling and annotation in any business application.

And, with a new, thinner device design, and driver-free* installation, workspace integration is easier than ever.

The Wacom Pen Driver is required in order to utilize most Wacom Ink SDKs. For full compatibility information, please visit our [developer documentation](#).

KEY FEATURES & BENEFITS

- Simplified integration**
Single cable and driver-free installation makes workspace integration quick and easy
- Enhanced Productivity**
Touch functionality can be toggled on and off quickly and easily with a physical switch
- VDI Compatibility**
Certified for use with Citrix and VMWare virtualized environments



DTK-1660E

Pen Display

Ideal for e-document viewing, editing and signing in native portrait mode.

Featuring a 15.6" Full HD resolution LCD display, the Wacom DTK-1660E Pen Display is a premium pen display that enables exceptionally comfortable viewing and signing of full-sized documents in portrait or landscape mode. Its outstanding design combines a modern, slim look with state-of-the-art encryption, biometric signature capture, and 8,000 levels of pressure sensitivity for the most familiar signing and writing experience.

These attributes make the Wacom DTK-1660E ideal for a variety of use cases across financial services, education, healthcare, hospitality, telecoms and POS retail environments.

KEY FEATURES & BENEFITS

- **Optimal comfort**

Easy document viewing via the 15.6" Full HD display with portrait/landscape mode

- **Secure signing**

Encryption and a unique hardware ID to help ensure secure, verifiable document signing

- **Clutter-free footprint**

Slim, sleek design, 3-in-1 cable for power, HDMI and USB, and innovative magnetic pen holder



DTK-2451 / DTH-2452

Pen Display

A compact color pen and touch display perfectly suited for VDI environments.

Featuring 24-inch, full HD displays, the DTK-2451 and DTH-2452 are Wacom's large pen displays for business customers. The generous active area provides a comfortable work surface for writing and signing eDocuments or annotating directly on presentations.

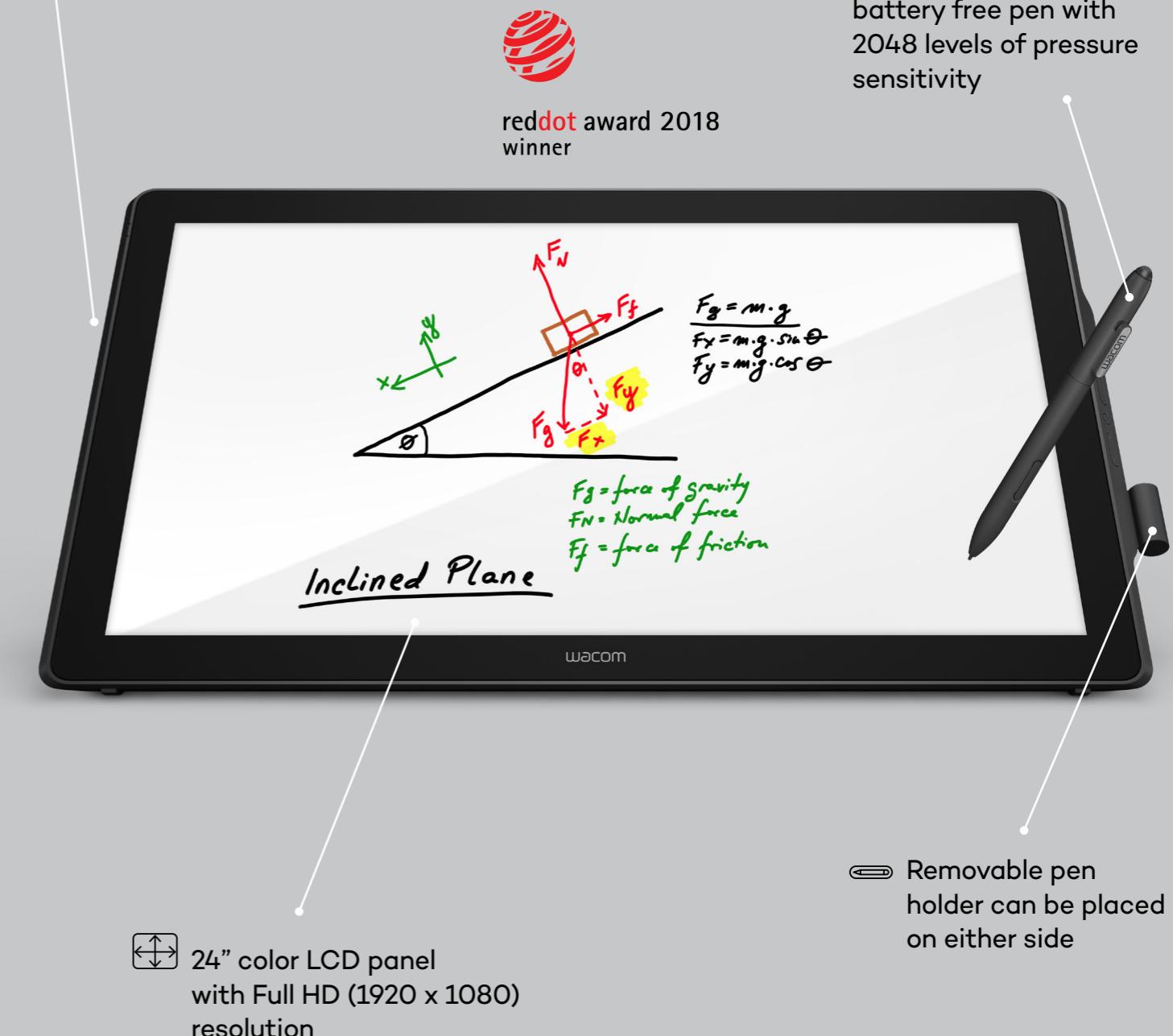
And with 2,048 levels of pen pressure, users can enjoy precise drawing, writing, and annotating, plus enhanced biometric signature capture. The DTH-2452's multi-touch screen also supports touch gestures and navigation.

KEY FEATURES & BENEFITS

- **Flexible display options**
Support for both analog and digital connections with DVI video in/out
- **Fully adjustable**
Flexibility to fit any working environment with adjustable stand that supports multiple angles
- **Multi-touch enabled**
Intuitive navigation and support for common gestures through multi-touch functionality (DTH-2452 only)

• DVI video in/out for support of both analog and digital connection

• Patented cordless, battery free pen with 2048 levels of pressure sensitivity



Software

Biometric eSignatures

The next generation of Wacom digital ink software is adding a completely new layer of value to organizational workflows that require electronic signatures and other handwritten input.

Wacom for Business software enables the creation, visualization and secure storage of consistently accurate, biometric digital ink data. This data can be used to reliably and attractively visualize handwritten inputs on any device, in use cases across digital document workflows, multi-factor authentication, and medical care.

We provide several options that enable businesses and developers to add biometrically-accurate, handwritten electronic signatures to document workflows.

The **sign pro PDF app** and **API** make it easy to enable digital signatures within applications out-of-the-box, or from within existing enterprise systems.

The **Wacom Ink SDK for signature** gives developers the power to integrate handwritten signatures into their existing applications, or develop new ones.

The **Wacom Ink SDK for verification** enables handwritten electronic signatures to be verified with up to 98% accuracy at the point of signing or after the fact.

The **Wacom Ink SDK for multi-display** enables front-desk staff and their customers to work on the same document via two different screens.



Wacom Ink SDK for signature

Easy electronic signature integration

The Wacom Ink SDK for signature allows solution providers to easily integrate support for capturing biometrically accurate handwritten electronic signatures on pen-enabled devices.

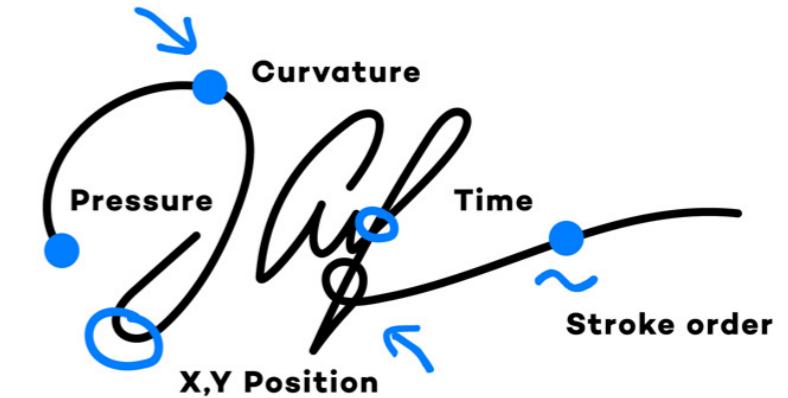
The Wacom Ink SDK for signature can be used to capture handwritten electronic signatures on devices running Windows, Android, iOS, Mac OS or Linux (via the JavaScript SDK component). The SDK can also be deployed for applications running on local devices, servers or for web applications. This ensures the same signature workflow can be retained for all deployment methods.

The SDK's basic functionality is available for free to use with Wacom devices running Windows. The paid, licensed version of the SDK includes enhanced features and can be used to enable Wacom digital ink on third-party devices running Windows, iOS and Android.

KEY FEATURES & BENEFITS

The advantages offered by the Wacom Ink SDK for signature include:

- Straightforward integration:** The SDK is designed to make it easy for solution providers to integrate support for in-person electronic signatures into customer document workflows.
- Biometric accuracy:** Each signature captures biometric information including pen position, pressure, pen inclination* and speed of movement which can be used for verification purposes.
- Device flexibility:** Support for all Wacom STU & DTU devices, third-party mobile devices running Android or iOS, and Microsoft Ink-enabled devices.
- Platform-independence:** The signature data generated via the SDK can be shared between signature systems from different vendors.
- Simplified compliance:** Built-in encryption of signatures stored in ISO format and rich data including, for example, time stamp and location, supports fraud prevention for end customers.
- Rapid ROI:** Digitizing pen and paper workflows using the SDK ensures ROI for end customers in the form of increased efficiency, faster processes and an enhanced customer experience is usually achieved within 12-months.



wacom®
Ink SDK for signature

Wacom Ink SDK for verification

eSignatures you can trust

Handwritten signatures are still the most familiar and meaningful way for people to approve decisions, express consent or demonstrate intent in many personal and business scenarios.

Wacom Ink SDK for verification provides a fast, reliable way to verify signatures in customer-facing environments, or flag suspicious signatures after the fact during daily risk management processes.

Product Overview

Wacom Ink SDK for verification is a set of software tools for verifying the authenticity of handwritten signatures. The SDK's verification engine enables signatures to be verified in two ways.

- Dynamic verification of a signature by comparison with 3-12 reference signatures
- Static verification after the fact by comparing images of a recent signature with images of known recent examples.

The SDK is the only solution that enables both types of verification within a single product, and is compatible with any Wacom or 3rd-party device that generates handwritten eSignatures using Wacom Ink SDK for signature. They can be used either independently or in combination.

TYPICAL USE CASES

Financial Services

Verifying identities for significant transactions such as mortgage contracts or large cash withdrawals.

Public Sector

Preventing election fraud by verifying that postal votes in an election have been completed by eligible citizens.

Healthcare

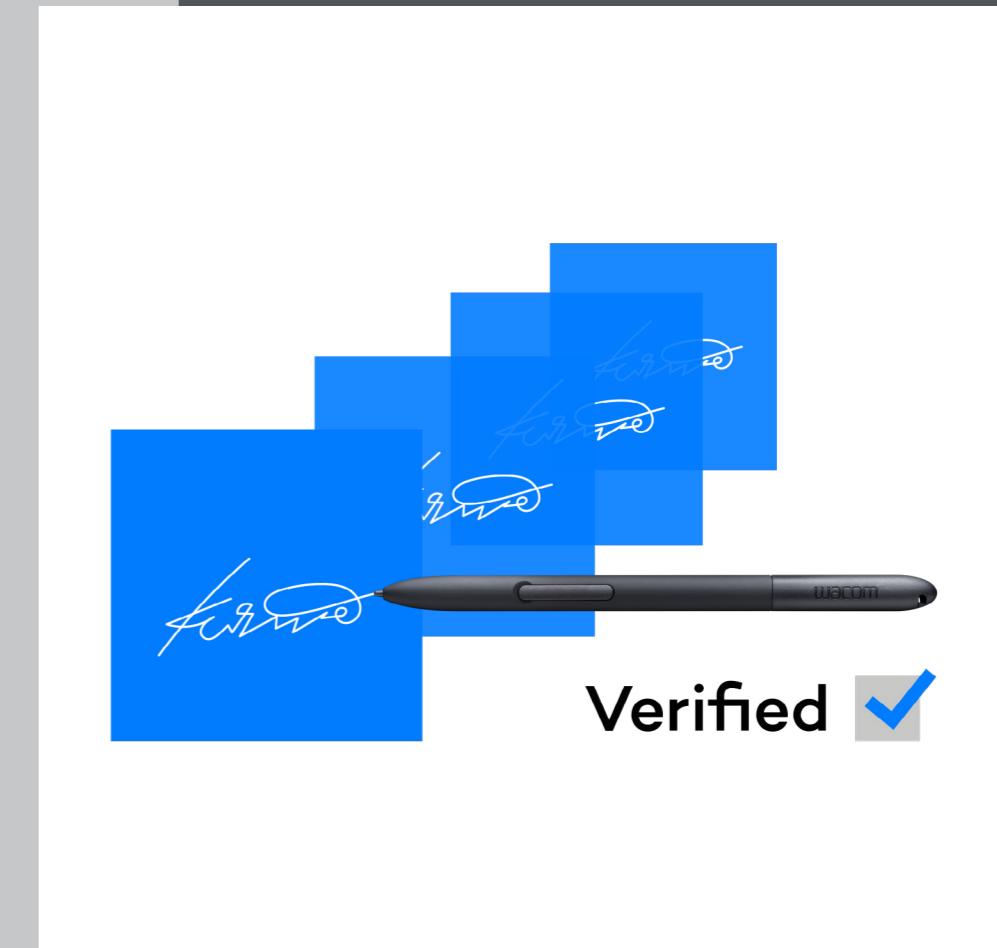
Protecting the authority of senior medical staff to approve specific procedures or medications.

Education

Confirming the identity of students when they arrive at examination centers.

Hospitality

Avoiding the theft of valuable goods by confirming authorized acceptance of deliveries.



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Ink SDK for verification

Wacom Ink SDK for multi-display

Secure in-person eSignatures

Front-desk employees in many industries need to work with customers on documents simultaneously. Wacom Ink SDK for multi-display enables this with maximum efficiency, privacy and security.

Efficiency multiplied

The SDK enables documents to be viewed simultaneously on a computer and a Wacom pen display, without sharing mouse control. So, while working on the front-desk computer, an employee can allow a customer to view and sign electronic documents on the pen display. Meanwhile the employee can continue working, while also saving the signed customer document in real time.

Secure content control

The clerk controls the content shown on the pen display from his or her computer. This content can be a PDF document, a web page or another application. The customer can view, annotate and sign with a digital pen or by touch, depending on the device. This content is visible on both devices, but the customer has access to a privacy mode which overrides this visibility when entering personal details such as passwords.

Dual functionality

In addition, when not being used by a customer, the pen display can be used to show other content such as advertising or special offers.

TYPICAL USE CASES

Hotel reception desks, where guests need to register their arrival and pay on departure.

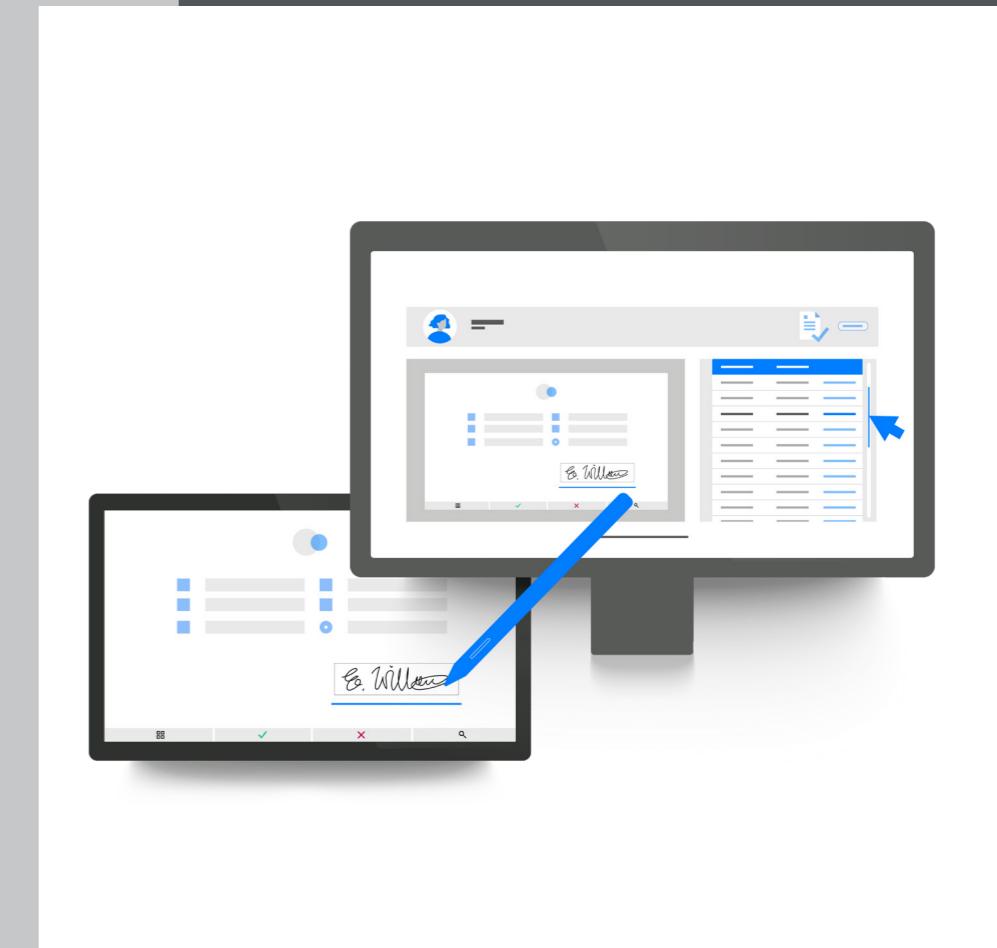
Repair shops, where customers need to drop off and collect their devices.

Rental car outlets, where customers need to pick up and return their vehicles.

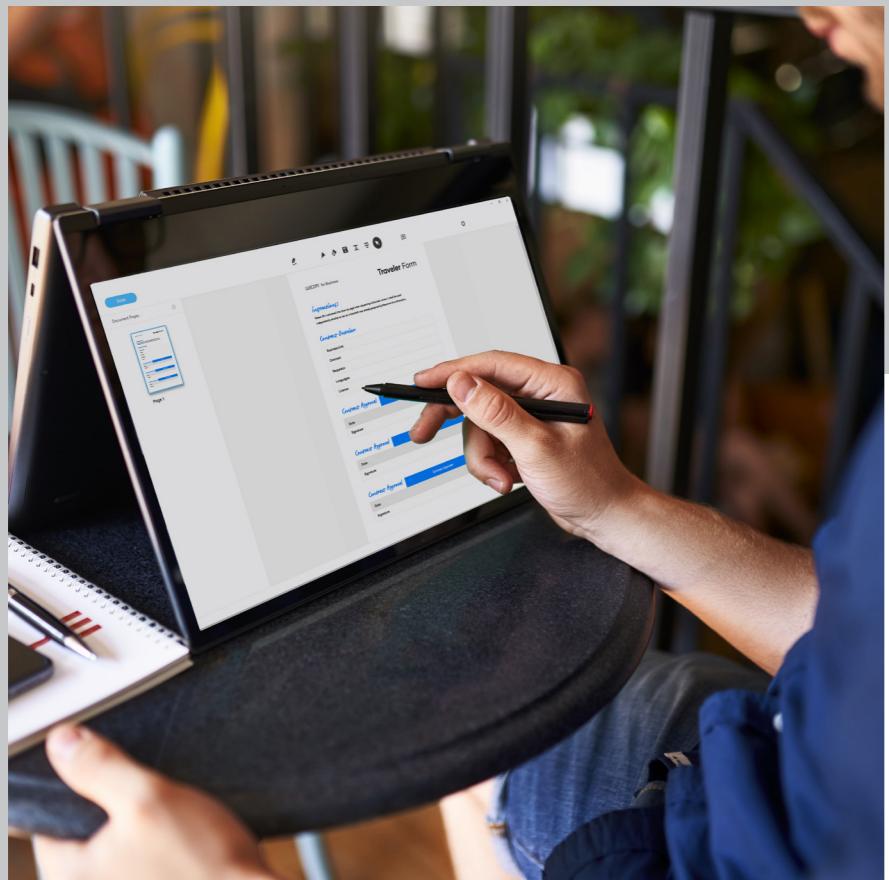
Clinics and hospitals, where patients need to sign in and provide consent.

Local government offices, where citizens need to complete forms and confirm their identity.

Banks, where customers need to complete and sign important financial documents.



wacom®
Ink SDK for multi-display



The sign pro PDF family

Flexible eSignatures

Signing your name is still the most natural and meaningful way for anyone to provide consent or confirm important decisions. But to maintain process efficiency in our computer-centric society, it's time to make signatures digital.

Sign by hand, digitally

Within many organizations, important workflows can only be completed with a handwritten signature, captured using pen and paper. This slows down processes, especially when working remotely. The sign pro PDF software family digitizes the capture of these handwritten signatures.

sign pro PDF is a professional solution for adding handwritten signatures and text to digital documents. It enables anyone to sign documents and complete forms with a digital pen, eliminating the need to print, scan and send paper documents. What's more, signatures captured using sign pro PDF are secure and legally binding.



sign pro PDF API

The easy way to integrate
handwritten electronic signatures
into document workflows.

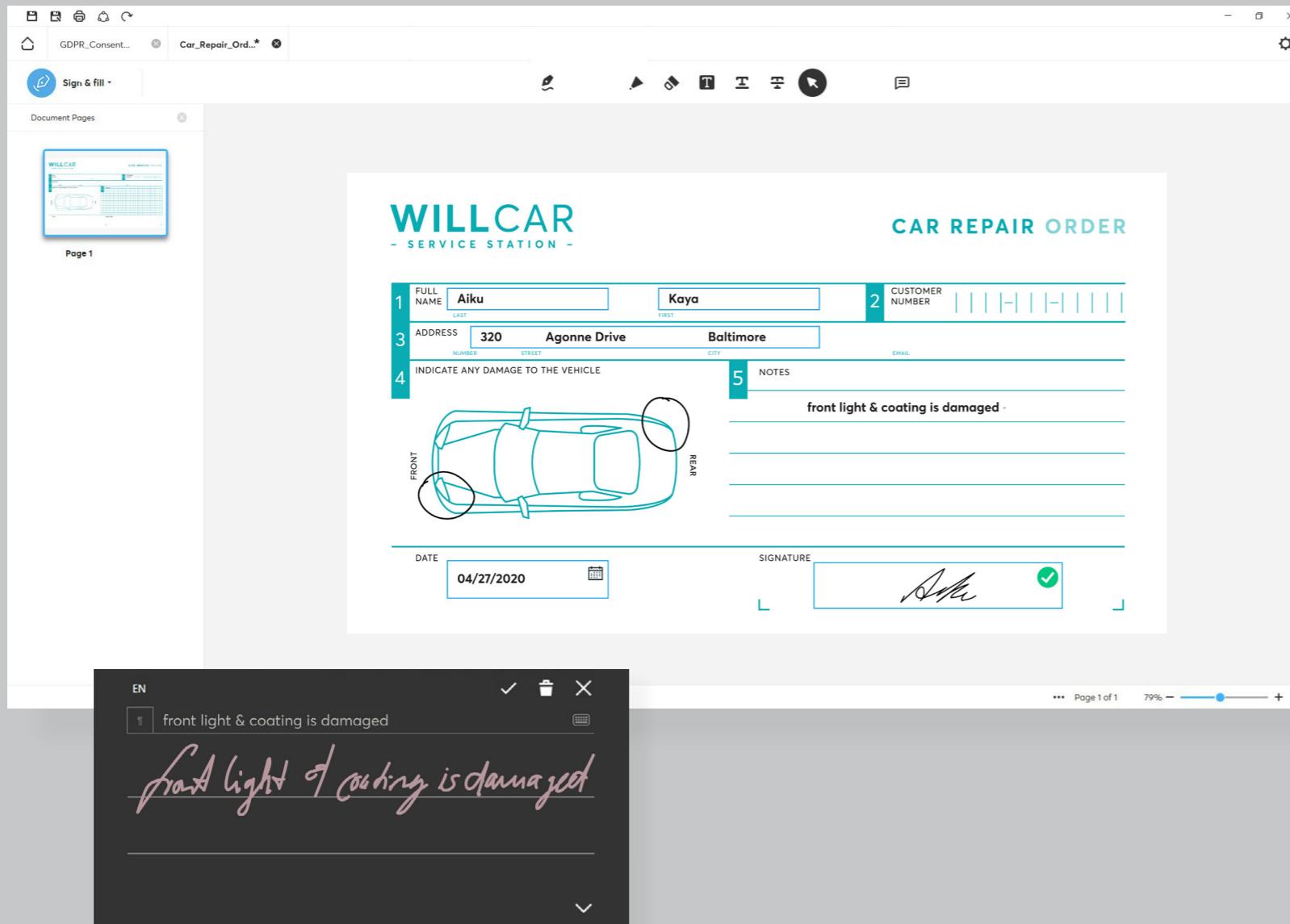


sign pro PDF App

A stand-alone app for adding handwritten electronic signatures to digital documents. Available in Standard and Premium version.

sign pro PDF

Key functionality



1 Flexible form-filling

Using paper forms in workflows wastes time and money because of the physical printing, scanning, mailing and archiving it requires. sign pro PDF enables fast and easy form-filling and annotation in any situation, using a pen-enabled device or a keyboard.

2 Handwriting recognition (Premium feature)

The state-of-the-art handwriting recognition built into sign pro PDF ensures maximum flexibility, enabling form-filling in any situation, even if the user can't access a keyboard.

3 Freehand annotation

The sign pro PDF App also allows users to add handwritten notes to their documents. This can be important when dealing with complex topics, if changes need to be made, or significant points emphasized.

4 Signature capture and encryption

sign pro PDF enables the capture of handwritten electronic signatures using a pen-enabled device. For the user, the experience is just as comfortable, natural and meaningful as signing with pen and paper. For the workflow owner, the process is quick and easy. But it's also secure because the signature is biometrically accurate, and protected by built-in encryption as it is created. This also helps ensure that each signature is legally binding.

sign pro PDF

Version overview

sign pro PDF App:

For when you want to add handwritten electronic signatures to documents, right out of the box. It's available in two versions, Standard and Premium.

sign pro PDF API:

For when you want to add handwritten electronic signatures, annotation and form-filling to your workflows with minimum integration effort.

	API	App			
	Windows	Apple	Android		
Version number	4	4 Premium	4 Standard	3.6	
OS Requirements	Windows 10 or later	Windows 10 or later	Windows 10 or later	iOS 14 or later	
Features					
Workflow integration	✓	—	—	—	
Signature capture	✓	✓	✓	✓	
Freehand annotation	✓	✓	✓	✓	
Form-filling with keyboard	✓	✓	✓	✓	
Form-filling with handwriting recognition	✓	✓	—	—	
PDF form authoring	✓	✓	—	—	
Document library	—	✓	—	—	
ISO signature support	✓	✓	—	—	
Signature encryption	✓	✓	✓	—	
Pen compatibility					
Wacom devices	Wacom Signature Pads (STU), Pen Displays (DTU), Pen Tablets (CTH/CTL)	Wacom Signature Pads (STU), Pen Displays (DTU), Pen Tablets (CTH/CTL)	Wacom Signature Pads (STU), Pen Displays (DTU), Pen Tablets (CTH/CTL)	Apple iPad + Bamboo Stylus Fineline, Fineline 2, Intuos Creative Stylus, Creative Stylus 2	—
Third-party devices	Pen-enabled Windows devices by e.g. Asus, Dell, HP, Lenovo, Toshiba	Pen-enabled Windows devices by e.g. Asus, Dell, HP, Lenovo, Toshiba	Pen-enabled Windows devices by e.g. Asus, Dell, HP, Lenovo, Toshiba	Apple iPad + Apple Pencil	Any Android devices with built-in stylus
Languages	English, German, Spanish, French, Italian, Japanese, Korean, Dutch, Polish, Brazilian Portuguese, Russian, Chinese (T), Chinese (S)				

More human



More digital



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