

The Real Costs of Paper Workflows in Healthcare

When it comes to patient consent, capturing physical handwritten signatures just works.

Unfortunately, for healthcare organizations (HCOs) it's also inefficient and potentially insecure.



Yet, up to

76%

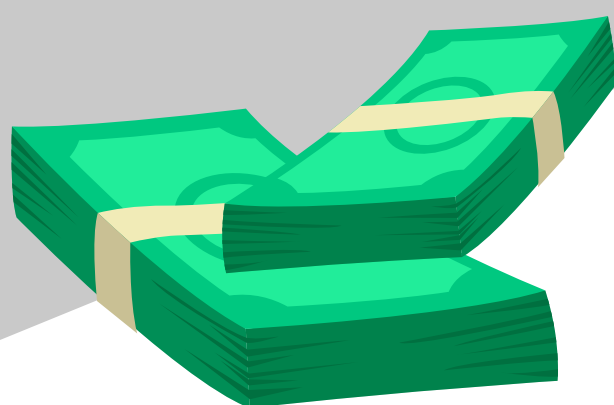
of all HCOs still use paper forms for registration and consent.¹

The costs are enormous.

Studies suggest that healthcare paperwork in the United States is a cost of

\$812B

annually.²



Let's break that down...



Paper Costs

13

pieces of paper generated at each doctor's visit³

Patient records contain an average of **131** pages and **26** different forms.

\$478

per patient record lifetime cost^{3, 4}

Security

1 in 5

data breaches are related to paper records⁵

Paper security breaches are caused by theft, improper disposal and unauthorized access⁶



Efficiency

Patients spend an average of **20** minutes filling out repetitive registration forms.⁷ Yet, **50%** of paper forms contain errors.⁸



92%

of duplicate medical records are caused by mistakes on patient registration forms.⁹

1/3

of each shift is spent just managing paperwork¹⁰

So, what's the solution ?

Wacom devices enable patients to sign digitally—by hand.

The result:
a reliable, familiar workflow that's cost effective and secure.



To learn more,
Contact the Wacom for Business Team

References

1. "The Impact of Informed Consent" from Interlace Health; 2. "Healthcare Administrative Costs in the United States and Canada, 2017" from the Annals for Internal Medicine; 3. "Survey: Patients See 18.7 Different Doctors on Average" from Practice Fusion; 4. "The Paper Free Office" from AIM Marketing Intelligence Report; 5. "Why So Much Paper? The Healthcare Digitalization Gap" from InfoWorks and the US Dept of Health and Human Services Breach Report Portal; 6. "Paper Records, Films Most Common Type of Healthcare Data Breach, Study Finds" from Healthcare Innovation Group; 7. "The True Cost of Patient Registration Errors" from the Healthcare Guys; 8. "Association of Electronic Surgical Consent Forms with Entry Error Rates" from JAMA Surgery; 9. "Registration-associated patient misidentification in an academic medical center: causes and corrections" from the Joint Commission Journal on Quality and Patient Safety; 10. "How much time do nurses have for patients? A longitudinal study quantifying hospital nurses' patterns of task time distribution and interactions with health professionals," from BMC Health Services Research.

