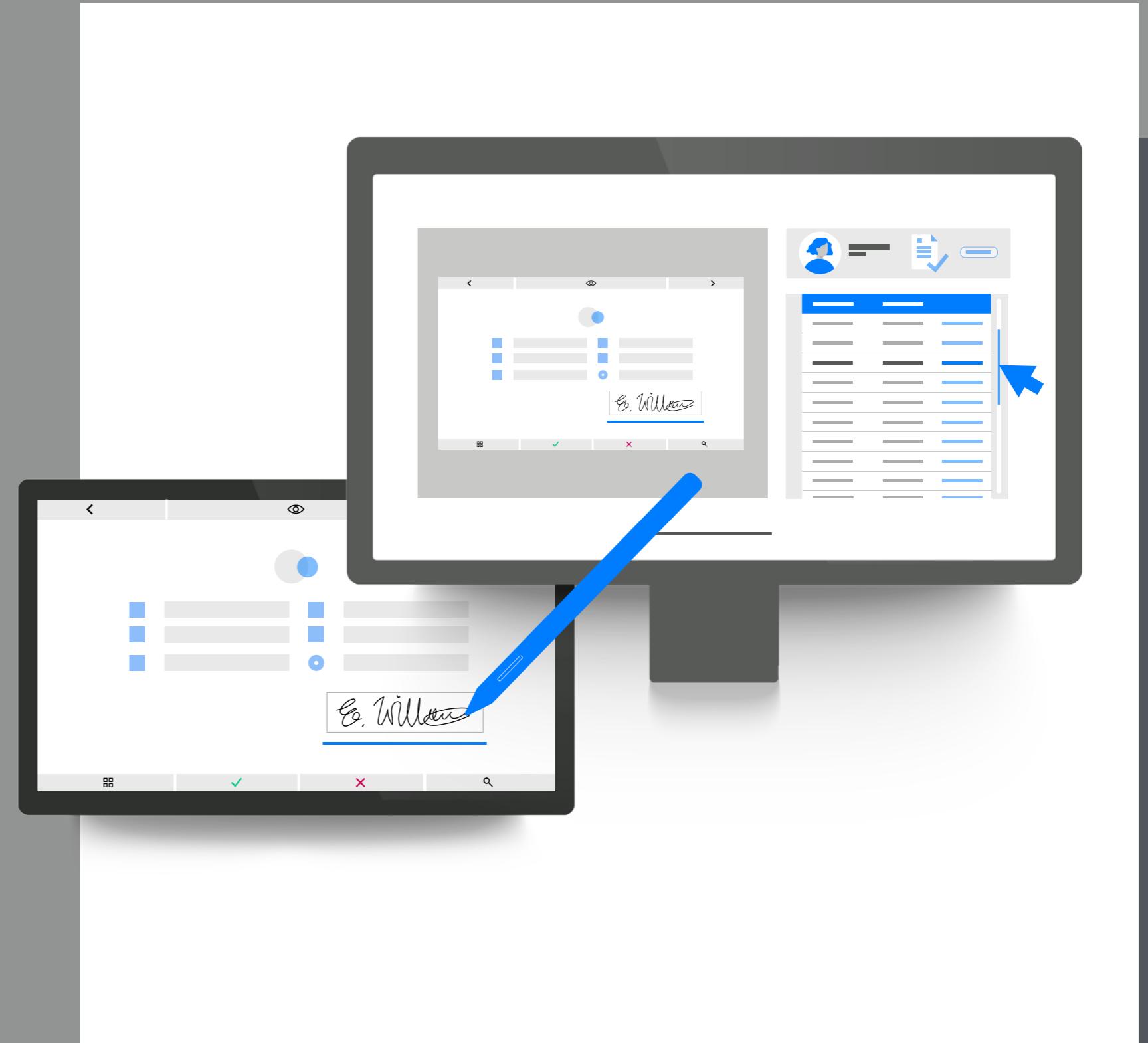


Data Sheet

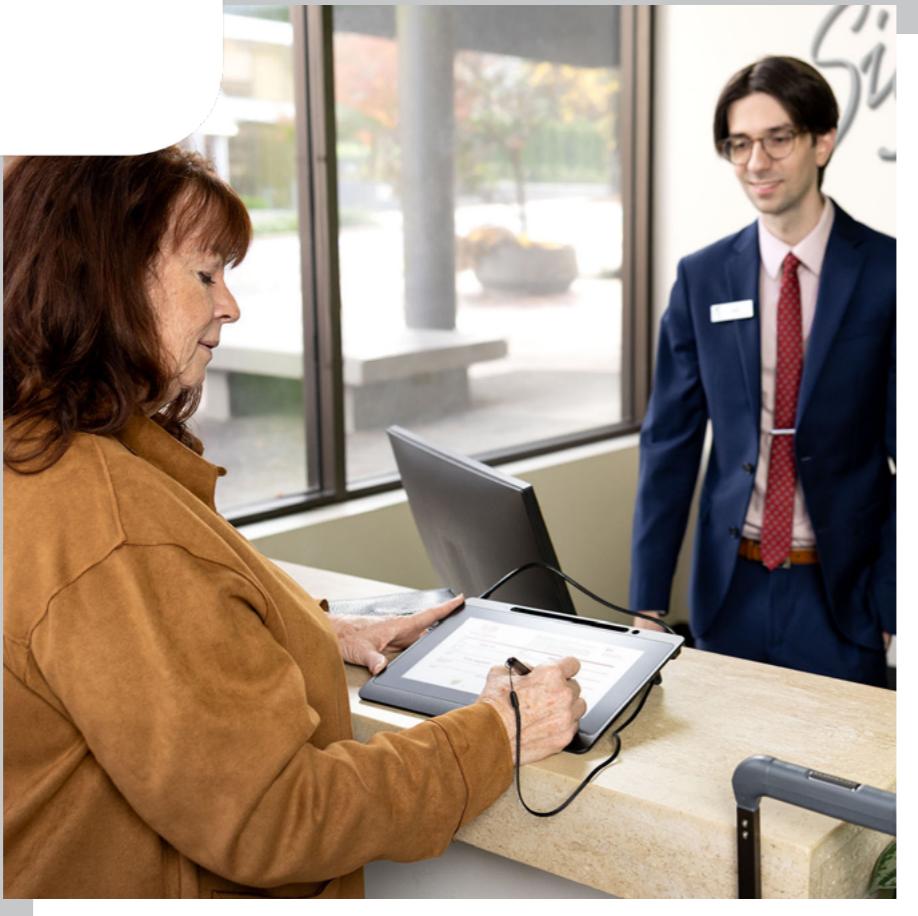
Wacom Ink SDK for multi-display

*Efficient,
secure
in-person
signing*



wacom® for Business

wacom
Ink SDK



Why Wacom Ink SDK for multi-display?

Convenient customer signature capture

Front-desk employees in many industries need to work with customers on documents simultaneously. Wacom Ink SDK for multi-display enables this with maximum efficiency, privacy and security.

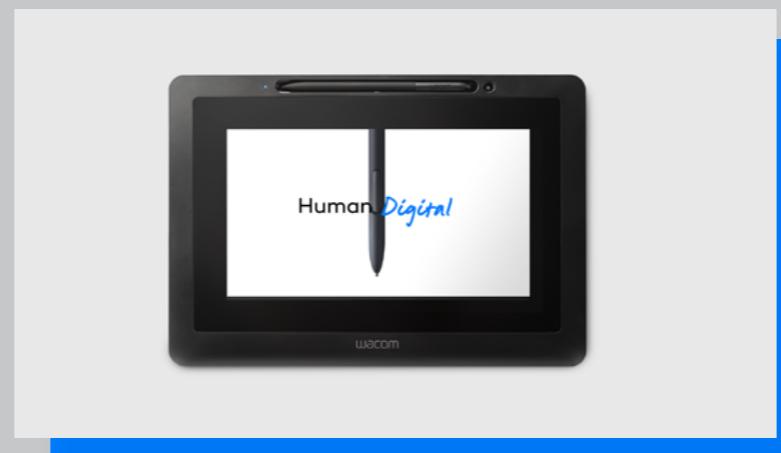
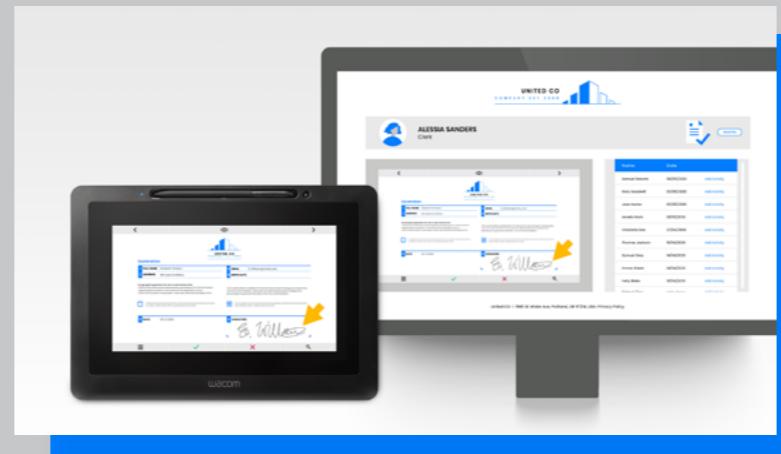
Safe in-person signing

In-person signatures are needed whenever important decisions must be made or personal consent captured. But modern organizations demand 100% digital processes, and hygiene concerns discourage people from using shared devices. Windows-compatible Wacom Ink SDK for multi-display enables customers to view and sign documents onsite separately via a pen display, while the clerk works on their own PC - no mouse sharing required.



Wacom Ink SDK for multi-display

Key functionality



1

Efficiency multiplied

The SDK works by enabling documents to be viewed simultaneously on a computer and a Wacom pen display, without sharing mouse control. So, while working on the front-desk computer, an employee can enable a customer to view and sign electronic documents on the pen display. Meanwhile the employee can continue working on their computer, while also saving the signed customer document in real time. Separate devices are used and social distancing is maintained at all times.

2

Secure content control

The clerk controls the content shown on the pen display from his or her computer. This content can be a PDF document or a web page. The customer can view and sign with a digital pen or by touch, depending on the device, and complete data using a virtual keyboard. This content is visible on both devices, but the customer has access to a privacy mode which overrides this visibility when entering personal details such as passwords.

3

Dual functionality

In addition, when not being used by a customer, the pen display can be used to show other content such as advertising or special offers.

Wacom Ink SDK for multi-display *Benefits*

1. Maximum process efficiency, as desk clerks can continue to work while customers complete and sign forms.
2. Straightforward compliance with data privacy laws via the customizable privacy mode.
3. Minimizes hygiene concerns by ensuring separate device usage and socially distant interaction.
4. Intuitive customer experience with a familiar form completion and signing experience using a digital pen.



Please follow the link to download:
wacom.com/multi-display-sdk

TYPICAL OVER-THE-COUNTER DIGITAL DOCUMENT WORKFLOW USING WACOM INK SDK FOR MULTI-DISPLAY



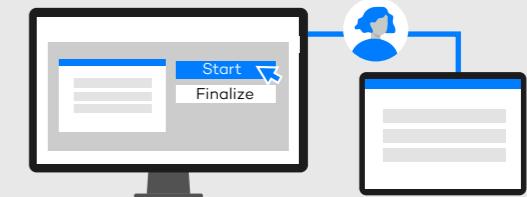
01 INDEPENDENT MOUSE CONTROL:
At a counter or desk, a clerk and a customer can work independently and simultaneously on a PC screen and pen display.



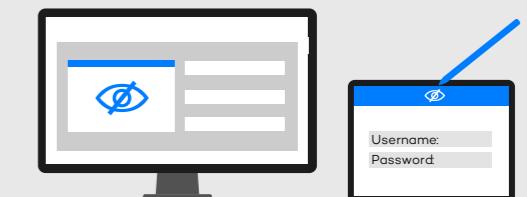
03 CUSTOMER DATA CAPTURE:
Via the SDK, the clerk enables the customer to complete and sign documents over the counter.



05 ADDITIONAL SECURITY:
Rather than displaying the actual document on the pen display, the SDK ensures only a background image and AcroFields are used to capture customer data.



02 WORKFLOW CONTROL:
This enables the clerk to control the content shown on the pen display and manage the workflow.



04 PRIVACY GUARANTEED:
The SDK enables the customer to stop screen mirroring when entering data outside of the form, such as an account login password, so that the data is not visible to the clerk.



06 ADS IN IDLE MODE:
When the pen display is not being used for form-filling or signing, it enters idle mode and can display ads and other information.

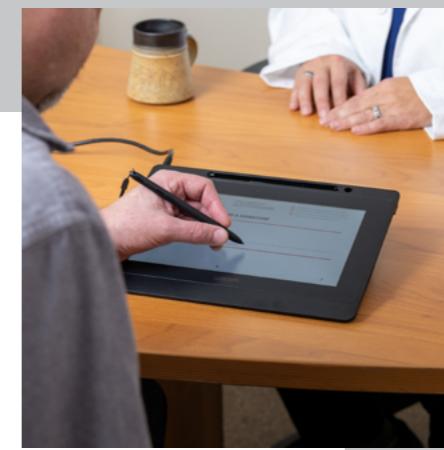
Wacom Ink SDK for multi-display

Use cases

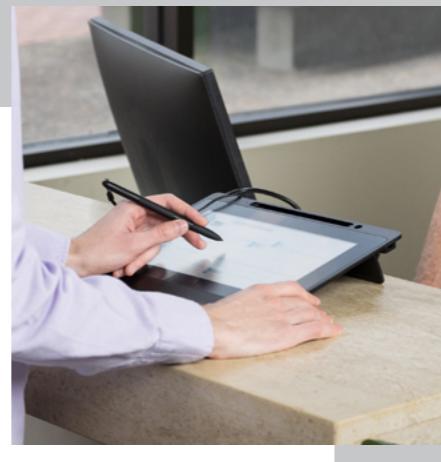
The SDK for multi-display is ideal for any in-person signing or form-filling use case where clerk and customer need to interact on a document without compromising security or hygiene. Typical deployment scenarios include:



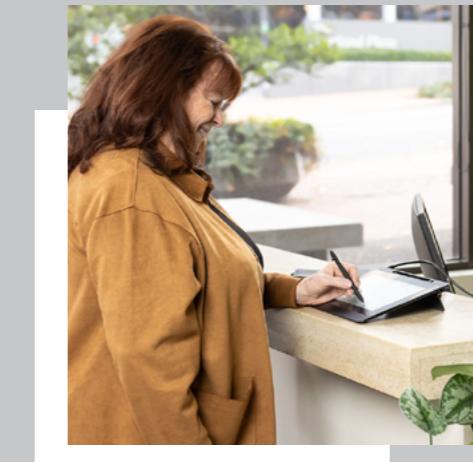
Hotel reception desks,
where guests need to
register their arrival and
pay on departure.



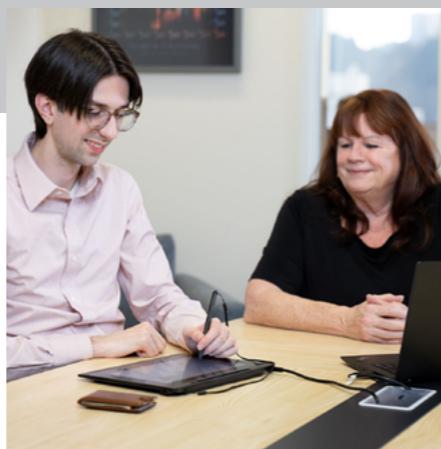
Clinics and hospitals,
where patients need
to sign in and provide
consent.



Repair shops,
where customers need
to drop off and collect
their devices.



Rental car outlets,
where customers need
to pick up and return
their vehicles.



**Local government
offices**,
where citizens need to
complete forms and
confirm their identity.



Banks,
where customers need
to complete and sign
important financial
documents.



Wacom Ink SDK for multi-display *Hardware Pairings*

Below is a range of supported Wacom devices which operate seamlessly with Wacom's Ink SDK for Multi-Display. To select hardware that fits best for you, all supported input modes and display orientations are shown under each model number.



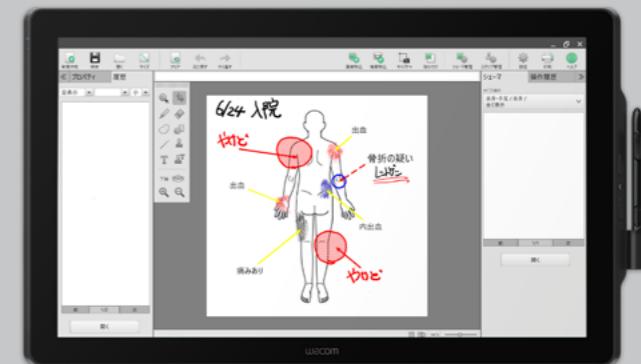
DTU-1141B
pen, landscape



DTH-1152
pen and touch, landscape
and portait mode

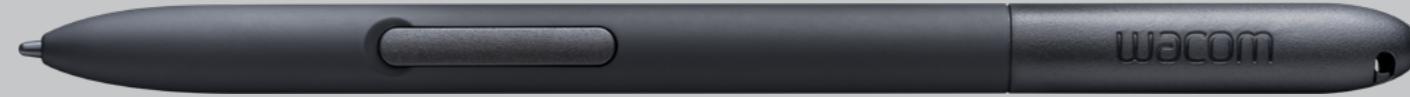


DTK-1660E
pen, landscape and
portait mode



DTK-2451 pen, landscape
DTK-2452 pen and touch, landscape

More human



More digital



Japan (HQ)

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Chinese mainland 中國內地

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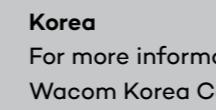
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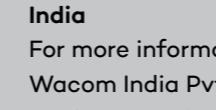
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